

H. KEMP & SON LTD.

FUNERAL DIRECTORS

(ESTABLISHED 1893)

COVID-19 (Coronavirus)

We would like to reassure the general public that we are continuing to look after our customers and arrange funerals as usual. We are however, having to alter some of the ways we operate and introduce new procedures to protect the general public, our staff and their families. Please be assured that we will continue to look after those in our care in a sensitive and respectful way and provide support to their family at all times.

To protect both you and our colleagues, we ask that you follow official government advice. If you've:

- returned from any foreign country in the past 14 days,
- been in contact with someone with confirmed or suspected coronavirus,
- been showing the following symptoms in the past 14 days: a persistent cough, high temperature, a shortness of breath

If someone has died with coronavirus or suspected of having coronavirus:

We are well prepared to take care of people who have died with coronavirus in line with the official guidance we have received. We have the equipment, systems and procedures to ensure the dignity of the deceased is respected at all times.

If you believe your loved one's passing is as a result of contracting coronavirus, please inform us at the earliest time to ensure that we can provide you with the appropriate level of care required. We can still provide the following services:

- Removal from hospital, care homes and private residence to our chapels of rest
- Arranging and conducting a funeral service (within the parameters set by the Government at that time)
- Company hearse to transport your loved one to the crematorium or cemetery
- Telephone support throughout the arranging process
- Visiting our Chapels (for those family members only who have not self-isolating)

Unfortunately, we will not be able to provide the following:

- Limousines for family members
- Viewing of the deceased
- Home visits to make arrangements
- Face to face meeting for anyone who is self-isolating.

If you have any concerns or queries please don't hesitate to contact us:

Tel: 01482 844695

Email: hkempandsonltd@gmail.com

You can find the latest government health guidance on coronavirus on NHS Direct. [You can find up-to-date advice on the GOV.UK website](#)

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